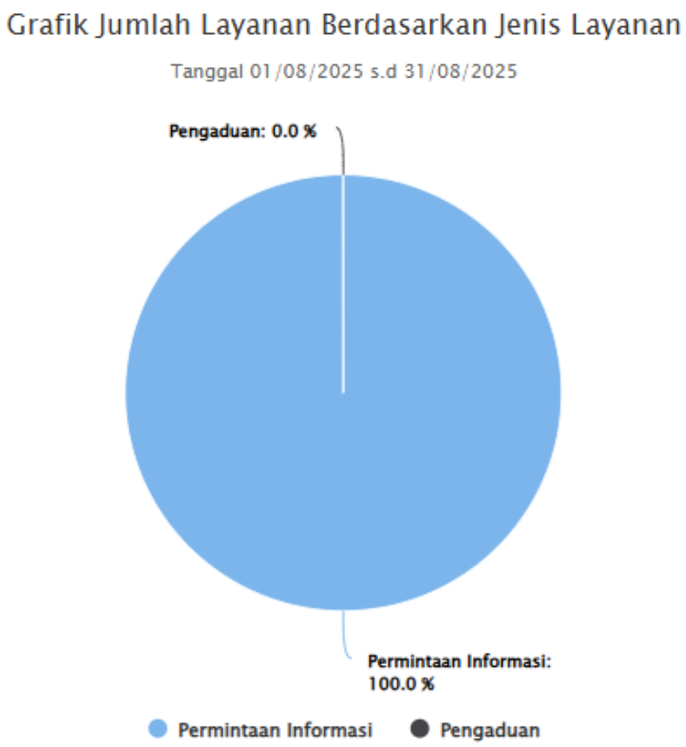
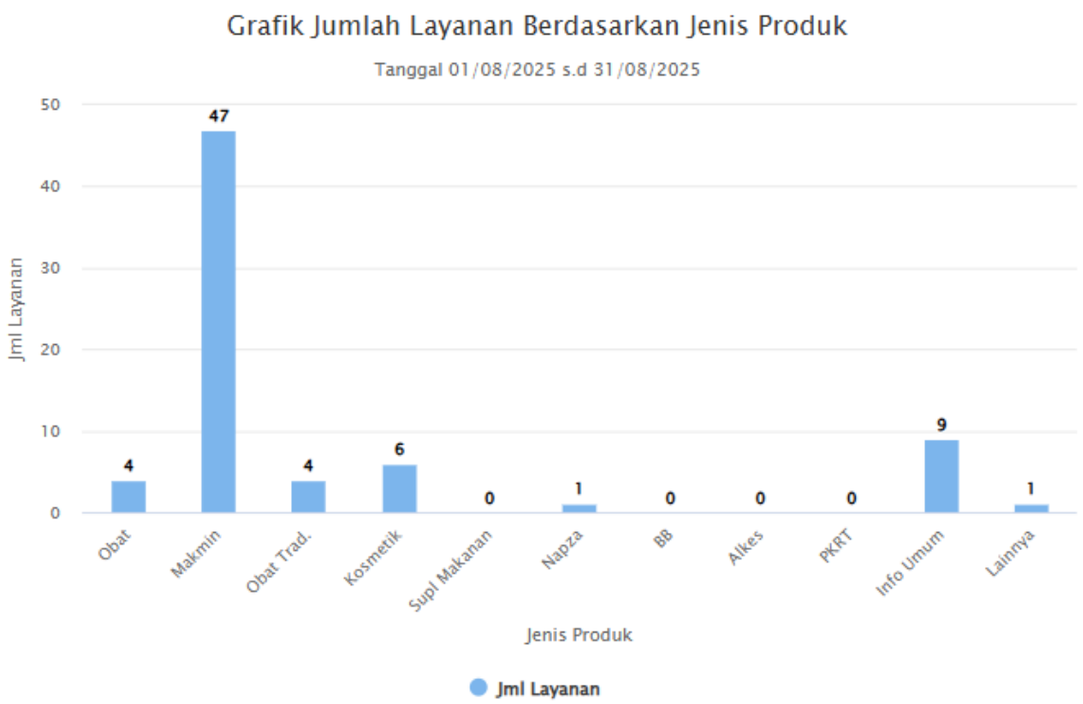
Agustus 2025

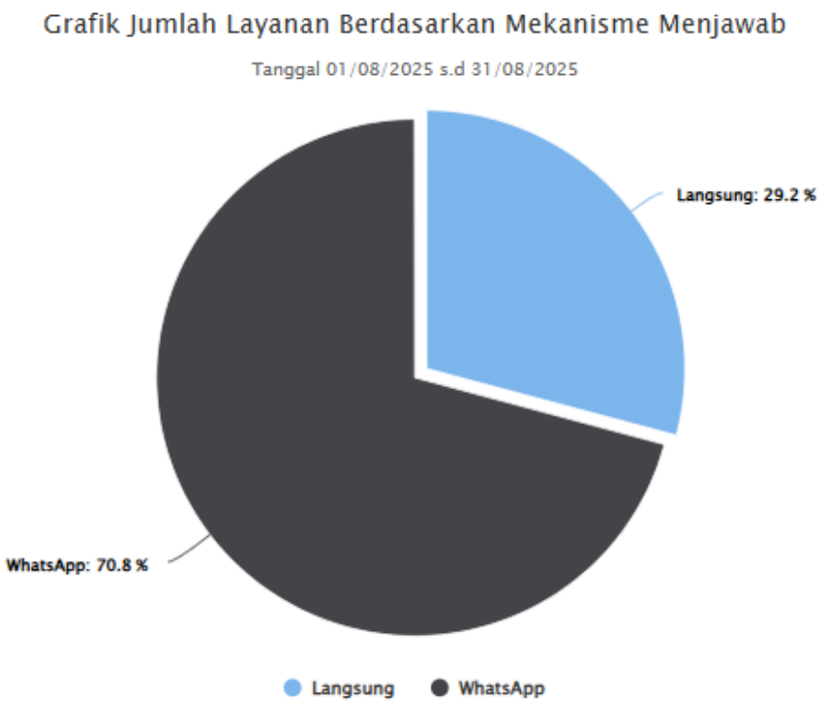
Pada Bulan Agustus 2025 jumlah total pelaporan dengan simpellpk adalah 72 pelaporan yang terdiri dari 72 permintaan informasi dan 0 pengaduan.



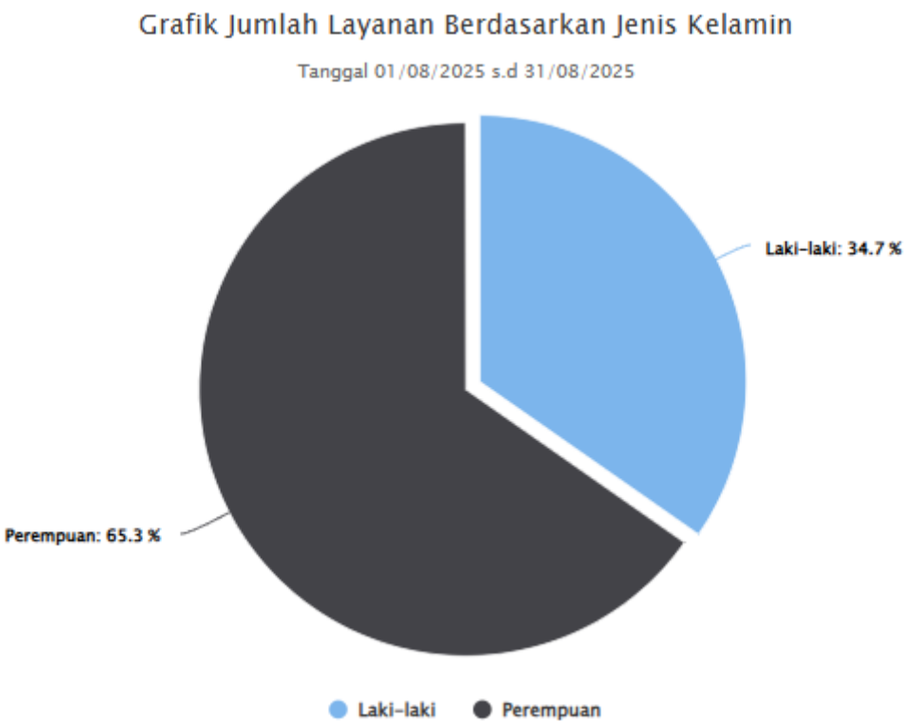
Layanan Informasi dan Pengaduan berdasarkan jenis produk :



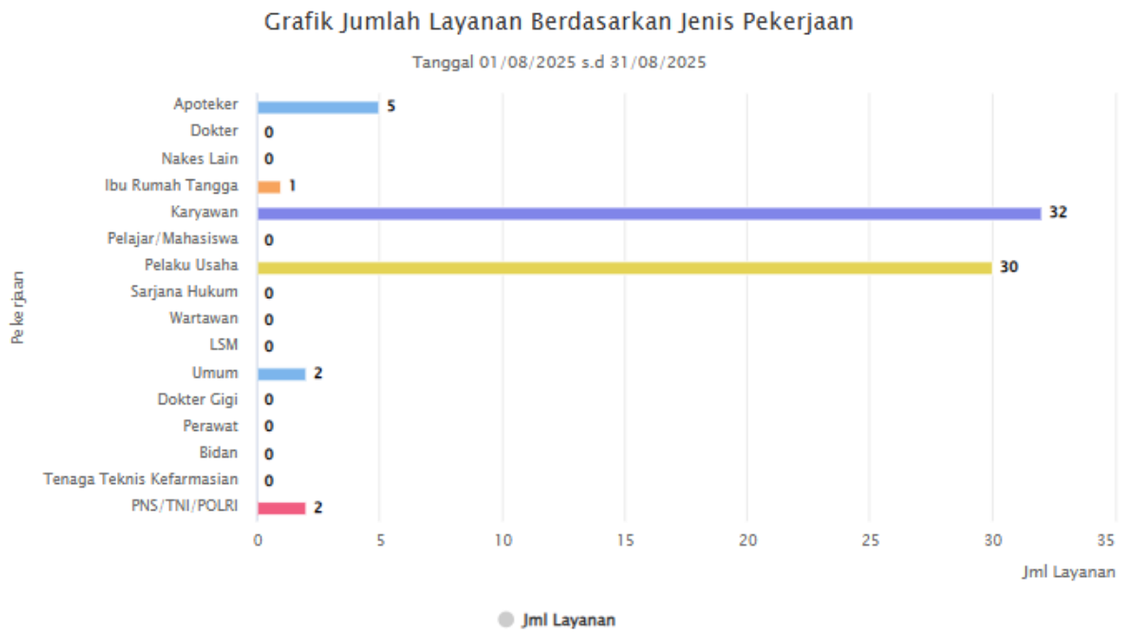
Layanan Informasi dan Pengaduan berdasarkan mekanisme menjawab :



Layanan Informasi dan Pengaduan berdasarkan jenis kelamin pelapor :



Layanan Informasi dan Pengaduan berdasarkan pekerjaan pelapor :



LAPSING BATAM
TANGGAL : 01/08/2025 s.d 31/08/2025

KELOMPOK JENIS KOMODITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Obat	4	5.56%	0	0%	0	0%	4	5.56%
Pangan	47	65.28%	0	0%	0	0%	47	65.28%
Obat Tradisional	4	5.56%	0	0%	0	0%	4	5.56%
Kosmetika	6	8.33%	0	0%	0	0%	6	8.33%
Suplemen Kesehatan	0	0%	0	0%	0	0%	0	0%
Napza	1	1.39%	0	0%	0	0%	1	1.39%
Bahan Berbahaya	0	0%	0	0%	0	0%	0	0%
Alat Kesehatan	0	0%	0	0%	0	0%	0	0%
PKRT	0	0%	0	0%	0	0%	0	0%
Info Umum	9	12.5%	0	0%	0	0%	9	12.5%
Lainnya	1	1.39%	0	0%	0	0%	1	1.39%
JUMLAH	72	100%	0	0%	0	0%	72	100%

KELOMPOK MEKANISME MENJAWAB

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Email	0	0%	0	0%	0	0%	0	0%
Langsung	21	29.17%	0	0%	0	0%	21	29.17%
Telepon	0	0%	0	0%	0	0%	0	0%
Fax	0	0%	0	0%	0	0%	0	0%
Surat	0	0%	0	0%	0	0%	0	0%
SMS	0	0%	0	0%	0	0%	0	0%
Medsos	0	0%	0	0%	0	0%	0	0%
Mobile	0	0%	0	0%	0	0%	0	0%
Kotak Saran	0	0%	0	0%	0	0%	0	0%
WhatsApp	51	70.83%	0	0%	0	0%	51	70.83%
Aplikasi Lain	0	0%	0	0%	0	0%	0	0%
JUMLAH	72	100%	0	0%	0	0%	72	100%

JENIS PROFESI KONSUMEN

	JML INFORMASI	%	JML PENGADUAN	%	JML TOTAL	%
Apoteker	0	0%	0	0%	0	0%
Dokter	0	0%	0	0%	0	0%
Nakes Lain	0	0%	0	0%	0	0%
Ibu Rumah Tangga	1	1.45%	0	0%	1	1.45%
Karyawan	34	49.28%	0	0%	34	49.28%
Pelajar/Mahasiswa	2	2.9%	0	0%	2	2.9%
Pelaku Usaha	25	36.23%	0	0%	25	36.23%
Sarjana Hukum	0	0%	0	0%	0	0%
Wartawan	1	1.45%	0	0%	1	1.45%
LSM	1	1.45%	0	0%	1	1.45%
Umum	2	2.9%	0	0%	2	2.9%
Dokter Gigi	0	0%	0	0%	0	0%
Perawat	0	0%	0	0%	0	0%
Bidan	0	0%	0	0%	0	0%
Tenaga Teknis Kefarmasian	0	0%	0	0%	0	0%
PNS/TNI/POLRI	3	4.35%	0	0%	3	4.35%
JUMLAH	69	100%	0	0%	69	100%

KELOMPOK INFORMASI PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Farmakologi	0	0%	0	0%	0	0%	0	0%
Mutu	3	4.17%	0	0%	0	0%	3	4.17%
Legalitas	59	81.94%	0	0%	0	0%	59	81.94%
Penandaan	0	0%	0	0%	0	0%	0	0%
Informasi lain ttg produk	1	1.39%	0	0%	0	0%	1	1.39%
Info Umum	9	12.5%	0	0%	0	0%	9	12.5%
JUMLAH	72	100%	0	0%	0	0%	72	100%

KELOMPOK FARMAKOLOGI

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Kontraindikasi	0	0%	0	0%	0	0%	0	0%
Efek samping	0	0%	0	0%	0	0%	0	0%
Indikasi/Khasiat/Kegunaan/Manfaat	0	0%	0	0%	0	0%	0	0%
Dosis	0	0%	0	0%	0	0%	0	0%
Interaksi	0	0%	0	0%	0	0%	0	0%
Aturan Pakai	0	0%	0	0%	0	0%	0	0%
Farmakokinetika/farmakodinamika	0	0%	0	0%	0	0%	0	0%
Peringatan	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK MUTU

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Pengujian	2	66.67%	0	0%	0	0%	2	66.67%
Cara Penyimpanan	0	0%	0	0%	0	0%	0	0%
Stabilitas	0	0%	0	0%	0	0%	0	0%
Zat Pengawet	0	0%	0	0%	0	0%	0	0%
Zat Pemanis	0	0%	0	0%	0	0%	0	0%
Zat Pewarna	0	0%	0	0%	0	0%	0	0%
BTP Lain	1	33.33%	0	0%	0	0%	1	33.33%
Angka Kecukupan Gizi	0	0%	0	0%	0	0%	0	0%
JUMLAH	3	100%	0	0%	0	0%	3	100%

KELOMPOK LEGALITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Proses pendaftaran	38	64.41%	0	0%	0	0%	38	64.41%
Sertifikasi	20	33.9%	0	0%	0	0%	20	33.9%
Inspeksi	0	0%	0	0%	0	0%	0	0%
Produk Terdaftar	1	1.69%	0	0%	0	0%	1	1.69%
Public Warning	0	0%	0	0%	0	0%	0	0%
Periklanan	0	0%	0	0%	0	0%	0	0%
JUMLAH	59	100%	0	0%	0	0%	59	100%

KELOMPOK PENANDAAN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Label Halal	0	0%	0	0%	0	0%	0	0%
No. Batch	0	0%	0	0%	0	0%	0	0%
No.Registrasi	0	0%	0	0%	0	0%	0	0%
Tanggal Daluarsa	0	0%	0	0%	0	0%	0	0%
Komposisi	0	0%	0	0%	0	0%	0	0%
Desain kemasan	0	0%	0	0%	0	0%	0	0%
Logo	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK INFO LAIN TTG PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Harga	0	0%	0	0%	0	0%	0	0%
Literatur/Peraturan	1	100%	0	0%	0	0%	1	100%
Produsen/Distributor	0	0%	0	0%	0	0%	0	0%
Brosur/Buletin/Leaflet/Makalah	0	0%	0	0%	0	0%	0	0%
JUMLAH	1	100%	0	0%	0	0%	1	100%

KELOMPOK INFO UMUM

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Management Badan POM	1	11.11%	0	0%	0	0%	1	11.11%
Petugas Yanblik	8	88.89%	0	0%	0	0%	8	88.89%
JUMLAH	9	100%	0	0%	0	0%	9	100%

Mengetahui
Kepala Balai POM di Batam



Ully Mandasari, S. Farm., Apt., M.H

Batam, 01 September 2025
PFM Ahli Madya



Therecy Elly Yana, S. Farm., Apt